

## ADVISORY CSD WALK-CENTRE CLOSURE

In response to President Cyril Ramaphosa's directive to lockdown non-essential services across the country, the call centre for the Central Supplier Database queries and walk-in centre located at 240 Madiba Street are no longer fully operational until 17 April 2020.

The walk-in centre has been closed while the call centre will continue to operate, but **only** respond to emailed queries. No telephone queries will be attended to for the duration of the lockdown. The turnaround time will be affected due to the minimum capacity allocated during this period.

Suppliers are advised to use the Frequently Asked Questions and Answers (FAQs) provided on <a href="http://ocpo.treasury.gov.za/Suppliers\_Area/Lists/FAQs/FAQS.aspx">http://ocpo.treasury.gov.za/Suppliers\_Area/Lists/FAQs/FAQS.aspx</a> to resolve their queries before submitting an email query.

All queries should be directed to <a href="mailto:csd@treasury.gov.za">csd@treasury.gov.za</a>.

Issued by National Treasury
Date: 27 March 2020

